

Hammer Travel, LLC.

1909 E. Wayzata Blvd.

Wayzata, MN 55391

CANCELLATION and REFUND

POLICY AND PROCEDURE

All cancellations and changes by the participant must be in writing (e-mail, letter or fax). Cancellation refunds will be calculated on the date the written notification is received by Hammer Travel. Hammer Travel may cancel a participant's registration in accordance with the Registration and Travel Policy.

Cancellation Timeline:

- **Prior to the trip registration date:** Full refund, less \$150 processing fee and any pre-purchased items pertaining to the vacation package or the traveler's needs.
- **Up to 2 weeks after the trip registration date:** Refund, less the trip deposit, any pre-purchased items, and any other fees as determined by Hammer Travel.
- **2 or more weeks after the trip registration date:** No refund available

Changes: Penalties and additional fees may apply if any changes are made/requested after the registration deadline, or for any pre-purchased items pertaining to the vacation package or the traveler's needs.

Trip Cancellations/Delays: No refund will be made for cancellations or delays due to weather or any other circumstance. If a cancellation occurs, we will try to arrange an alternate trip timeline, but cannot guarantee execution of trip. If an alternate timeline is arranged, the participant is responsible for any extra costs that accrue, including hotel charges, airline fees for rescheduled flight, fees if a Hammer Travel team member needs provide extra supervision at the destination, etc.