

AIRPORT

Policy and Procedures

If a participant is flying out of Minneapolis/St Paul International Airport (MSP), they will meet the Hammer Travel group at a designated meeting place inside the airport. Participants, their guardians, or care providers, will be responsible for arranging transportation to and from the airport. Arrangements may be made for Hammer Travel to pick up a participant or to meet them in route to the airport, but is not guaranteed and a fee will be applied (please call for details). If a traveler is running late, it is their (or guardian/care provider's) responsibility to inform Hammer Travel so an alternate plan can be made. If a participant misses connecting with the Hammer Travel group because of lateness, they will be considered a no show and will not receive a refund.

Participants, guardians, or care providers are responsible for transportation home from the airport. The designated party will meet the Hammer Travel group at a predetermined meeting place inside the airport. If Hammer Travel staff need to wait with a participant longer than a half hour from arrival time, a fee of \$100 a half hour will apply.

If a participant is not flying out of MSP and is meeting Hammer travel at a destination, they will meet the Hammer Travel group at a designated meeting place inside the airport. Participants, their guardians, or care providers will need to request assistance from the airline for accompaniment to the designated meeting place (a fee may be applied) before the trip. At trips end, Hammer Travel will accompany participants to their departure gate and hand them off to their carrier. The participant, his/her guardian or care provider, are responsible for arranging with the carrier any accompaniment that is needed to get the participant to their seat and to the person that is meeting them at their final destination. Hammer Travel is not responsible for any damages caused by delays, cancellations, lack of supervision, or any other occurrence, while the participant is in route to a destination/meeting place or their final destination, or while in the care of a transportation carrier. If any problems should occur, like flight delays due to weather, the airline will be contacted and given instructions to relay to the traveler.

All participants are required to pack (liquids, etc.) according to TSA requirements (go to www.tsa.gov for the latest requirements), and participants must be willing to pack any items bought at the destination in the same manner. If an item that is bought at the destination can not get onto the plane, the participant will have the option to leave it behind or to pay the postage to have it mailed. All participants are to travel with one check-in piece of luggage and one carry-on. Hammer Travel is not responsible for any items that are confiscated or not allowed on an airplane. Hammer Travel also reserves the right to turn away extra luggage at check-in. All Participants must have a valid ID in order to get on an airplane, and current passport for cruises and international travel (including Canada and Mexico). Hammer Travel will not provide refunds for any traveler that is denied passage, and the participant or his/her guardian or care provider will be responsible for any charges/fees that may result.