

Illness/Hospitalization

Illness: If a participant becomes ill during a trip and is unable to participate in the vacation's activities, a staff member will remain with the person at the lodging facility, and will do it's best to run the vacation with the rest of the group. In the case of severe illness, Hammer Travel will work with local health care providers to ensure the traveler receives adequate health care. Hammer Travel staff will remain in contact with the providers until they determine the severity of the illness, and will report updates to the individuals contact person. If an individual is unable to return on their scheduled flight, their care provider, and/or guardian, will be responsible for sending replacement staff to remain with the individual until he/she is able to return home. Hammer Travel may provide a staff if the individual can return home within a reasonable amount of time (1 to 2 days later). Any cost that may occur because of illness will be the responsibility of the participant.

Hospitalization: If a participant needs to be hospitalized for any reason during the vacation, Hammer Travel staff will remain in contact with the hospital to check on status. Hammer Travel will not provide a staff to stay with the participant after he/she has been admitted to the hospital, but will visit the traveler when possible. Hammer Travel will not relay messages between the hospital, nurses or doctors and the traveler's home contacts. All communication after hospital admittance is the responsibility of the traveler and/or their caregivers/guardians. If a participant is unable to continue with the vacation as a result of being hospitalized, or if an individual is unable to return on their scheduled flight, the participant's care provider, and/or guardian, will be responsible for sending replacement staff to remain with the individual until he/she is able to return home. Hammer Travel may provide a staff if the individual can return home within a reasonable amount of time (1 to 2 days later). Any cost that may occur because of hospitalization will be the responsibility of the participant.